

Aqualogic Standard Warranty

Laundry Systems Group Pty Ltd ABN 87 001 476 311 t/as Aqualogic Laundry Systems ("Aqualogic") undertake to the end purchaser (the "Customer") to rectify any defects caused by faulty workmanship or material that occurs in the Products within the Warranty Period in accordance with this document (the "Warranty").

Definitions

"Products" means the products listed in each of the columns of the table below.

"Warranty Period" means the period commencing on the date of purchase (being the date stipulated on the tax invoice relating to the Products) by the Customer of the Products.

Warranty Claim

Aqualogic undertakes to the Customer to rectify, free of charge, any fault caused by faulty workmanship or material occurring in the Products within the Warranty Period.

To make a warranty claim, the Customer must produce satisfactory proof of purchase of the Product (being the tax invoice) and notify Aqualogic of the claim in writing to: Laundry Systems Group Pty Ltd, PO Box 6799 Baulkham Hills NSW 2153 Australia or contact Technical Services Manager on 02 88501300 to obtain details on how the Customer may make a claim.

This Warranty only applies to Products purchased in Australia from Aqualogic. No other person, firm, or corporation is authorised by Aqualogic to offer or give on its behalf, any other or greater warranty than that given by Aqualogic under this Warranty.

This Warranty is conditional on the following:

- a. Aqualogic determining at its discretion whether or not the fault in the Product is caused by faulty workmanship or material and whether or not such defect arose during normal operating conditions;
- b. the manufacturer's recommended regular maintenance procedures having been carried out on the Product;
- c. the Customer having installed and used the Product in accordance with the manufacturer's directions; and
- d. the appliance being used only for the purpose for which it was sold and installed and operated in accordance with the Product's instructions.

This Warranty does not apply to articles which, of their nature, are consumable, such as textiles and wax.

This Warranty shall be void and of no force and effect with respect to defects caused by accident, fire, flood, misuse, alterations, negligence, incorrect use, repairs by servicemen not qualified by Aqualogic, aggressive water or chemical damage, and use of supplies or parts which do not meet the original manufacturers specifications.


This Warranty is restricted to the Product and does not extend to the materials used externally to connect the appliance to services etc.

If Aqualogic requests the return of the Product or part, the Customer will be responsible for all expenses related with the collection and freight costs of returning that Product or part to Aqualogic. To the extent permissible by law, the Customer is also liable for all of Aqualogic's travel and labour expenses associated with this warranty.

If any Product or part is repaired or replaced by Aqualogic during the Warranty Period this Warranty remains based on the original date of purchase.

In the following paragraph "goods" means Products and "you" means the "Customer".

"Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

 1300 222 119

 info@aqualogic.com.au

 www.aqualogic.com.au

Notwithstanding the preceding paragraph, the liability of Aqualogic for a breach of a consumer guarantee for any Products not of a kind ordinarily acquired for personal, domestic or household use is limited to, in relation to the Products to the extent permissible by law and at the option of Aqualogic:

- a. in relation to the Products:
 - i. the replacement of the Products or the supply of equivalent Products;
 - ii. the repair of the Products;
 - iii. the payment of the cost of replacing the Products or of acquiring equivalent Products; or
 - iv. the payment of the costs of having the Products repaired; or
- b. in relation to the services:
 - i. supplying the services again or
 - ii. the payment of the cost of having the services supplied again.

To the extent permitted by law, all other warranties whether implied or otherwise that are not set out in this Warranty are excluded and Aqualogic shall be under no liability in contract, tort (including without limitation, negligence or breach of statutory duty) or otherwise to compensate the Customer for: a) increased costs or expenses; b) any loss of profit, revenue, business, contracts or anticipated savings; c) any loss or expense resulting from a claim by a third party; or d) any special, indirect or consequential losses or damage of any nature whatsoever caused by Aqualogic's failure to complete or delay in completing any of its obligations in this Warranty.

The benefits given to the Customer in this Warranty are in addition to other rights and remedies of the Customer under a law in relation to the goods or services which this Warranty applies.

IPSO PROFESSIONAL

Washer Extractors:

- 3 years or 6240 hours (whichever occurs first) from the date of purchase to cabinet, frame and basket
- 2 years or 4160 hours (whichever occurs first) from the date of purchase to main microprocessor control board
- 2 years or 4160 hours (whichever occurs first) from the date of purchase to all other electrical & mechanical componentry
- 1 year or 2080 hours (whichever occurs first) associated labour from the date of purchase.

Travel charges apply outside the metropolitan areas of each capital city

Tumble Dryers:

- 3 years or 6240 hours (whichever occurs first) from the date of purchase to cabinet, frame and basket
- 2 years or 4160 hours (whichever occurs first) from the date of purchase to main microprocessor control board
- 2 years or 4160 hours (whichever occurs first) from the date of purchase to all other electrical & mechanical componentry
- 1 year or 2080 hours (whichever occurs first) associated labour from the date of purchase

Travel charges apply outside the metropolitan areas of each capital city

Cylinder Ironers:

- 1 year or 2080 hours (whichever occurs first) from the date of purchase to all electrical & mechanical componentry
- 1 year or 2080 hours (whichever occurs first) associated labour from the date of purchase

Travel charges apply outside the metropolitan areas of each capital city

Exclusions

Rubber, ironer clothing, ironer/ feeder/folder ribbons are specifically excluded from all warranties due to their respective deterioration factors

 1300 222 119

 info@aqualogic.com.au

 www.aqualogic.com.au

IPSO SEMI-COMMERCIAL RANGE

Washer Extractors:

- 3 years or 6240 hours (whichever occurs first) from the date of the purchase to cabinet, frame and basket
 - 2 years or 4160 hours (whichever occurs first) from the date of the purchase to main microprocessor control board
 - 2 year or 4160 hours (whichever occurs first) from the date of the purchase to all other electrical & mechanical componentry
 - 1 year or 2080 hours (whichever occurs first) associated labour from the date of the purchase.
- Travel charges apply outside the metropolitan areas of each capital city

Tumble Dryers:

- 3 years or 6240 hours (whichever occurs first) from the date of the purchase to cabinet, frame and basket
 - 2 years or 4160 hours (whichever occurs first) from the date of the purchase to main microprocessor control board
 - 2 years or 4160 hours (whichever occurs first) from the date of the delivery to all other electrical & mechanical componentry
 - 1 year or 2080 hours (whichever occurs first) associated labour from the date of the purchase
- Travel charges apply outside the metropolitan areas of each capital city

COLMAC EQUIPMENT

- 1 year or 2080 hours (whichever occurs first) from the date of purchase to all electrical and mechanical componentry
 - 1 year or 2080 hours (whichever occurs first) associated labour from the date of purchase.
- Travel charges apply outside the metropolitan areas of each capital city

CHICAGO EQUIPMENT

- 1 year or 2080 hours (whichever occurs first) from the date of purchase to all electrical and mechanical componentry
 - 1 year or 2080 hours (whichever occurs first) associated labour from the date of purchase.
- Travel charges apply outside the metropolitan areas of each capital city

Exclusions

Rubber, ironer clothing, ironer/feeder/folder ribbons are specifically excluded from all warranties for Chicago Equipment products.

MILNOR EQUIPMENT

- 3 years or 6240 hours (whichever occurs first) from the date of the purchase to cabinet, frame and basket
 - 2 years or 4160 hours (whichever occurs first) from the date of the purchase to main microprocessor control board
 - 1 year or 2080 hours (whichever occurs first) from the date of the purchase to all electrical and mechanical componentry
 - 1 year or 2080 hours (whichever occurs first) associated labour from the date of the purchase.
- Travel charges apply outside the metropolitan areas of each capital city

Exclusions

Consumables, rubber and glass componentry are specifically excluded from all warranties for all products.

 1300 222 119

 info@aqualogic.com.au

 www.aqualogic.com.au